

What InfoBeans has for you?

InfoBeans automates storage provisioning for Nimble storage array. You no more need to struggle to provision a volume or run around your SAN administrator. InfoBeans offers a single simple interface with one step process to setup access control, performance policies and thresholds of your server disk drive space.

What is Storage Provisioning?

Storage provisioning is the process of assigning storage to optimize the performance of your storage network usually handled by Storage administrator(s).

Why Automate Storage Provisioning?

The manual and complex nature of provisioning makes it susceptible to errors, resulting in delays, "application starvation," and, ironically, underutilization of storage assets. The manual nature of provisioning also affects availability of the storage infrastructure, thus directly affecting availability of applications. The manual tasks get more complicated in a heterogeneous environment where every component has a different user interface and a different process of provisioning storage to applications.

How we help you?

You take care of your business; we will take care of your storage.

Storage provisioning has been the biggest concerns of CIOs, IT managers, Storage administrators and network engineers. InfoBeans aims at providing an interface that allows user to provision the volume in a single step by automating the workflow on top of the most capable service automation platform, ServiceNow. Our team of engineers did a thorough analysis of various options available on the Nimble Storage interface, what they are, how they work and how we can use them in provisioning and then developed a simple automated solution for end users.

If you have recently implemented ServiceNow and are now wondering what to do next, then we will be able to help. Your ServiceNow investment is a strategic decision and the potential for increased value is phenomenal, so there is no reason why you shouldn't be looking at every area of your organization to see what can be consolidated, automated or integrated.

To ease the process of storage provisioning we introduce you to ServiceNow Nimble Storage integration wherein, we assist the user by providing required storage in just few inputs. Also, workflows can be designed for each of the tasks that revolves around storage provisioning.

Why Volume Provisioning

- Customers who need storage services on the top of SNOW.
- Customer who wants to manage their IT services using ITSM framework.

About InfoBeans

InfoBeans is a strong technology service provider of custom solutions for web and mobile, offers services for UX, Automation and Big Data, is a ServiceNow implementation partner and Microsoft certified Gold partner. InfoBeans has successfully delivered solutions from past 17 years and served more than 100 customers from small to fortune 100 companies and has presence across Middle East, US, Europe and India.

InfoBeans has extensive experience in:

- ServiceNow implementation
- Mobile application development focusing iOS, Android and Hybrid platforms
- Enterprise CMS strategy and implementation using Magento, WordPress, Drupal, Joomla, Microsoft SharePoint, J2EE and others
- Custom software development on web technologies such as Microsoft.NET, Azure, Sitecore, MS SQL Server, MS Business Intelligence tools, PHP, and J2EE
- Test automation (Build, release and robot automation) and quality assurance services
- UX and UI Design
- Data management, data analytics and visual reporting

ServiceNow at InfoBeans

- Certified ServiceNow system administrators
- Official service providing partner of ServiceNow
- Expertise in ITIL, ITSM, JAVA, IT Service Management
- Provide up-to-date services, support and value-added integration for ServiceNow platform
- Successful implementation of 3 SNOW projects; StartNow methodology for rapid deployment
- 30 resources with extensive ServiceNow application and platform expertise on customized deployment plans and Quick Starts
- Expert availability at your own location
- Presence across globe, round the clock services

Areas of Expertise

- **Incident Management:** Enable incident logging, automated classification of reported incident and allocation to group, impact and urgency analysis and assignment, escalation, and management through resolution and reporting.
- **Service Level Management:** Enable and manage set of contracts between service provider and customer by defining scope, quality and speed of the services being provided.
- **Integration with External Interfaces:** Web services, REST based API's, database, SSO and other integrations with enterprise systems and platforms
- **Employee Self Service:** Provide end users a clean, simple front end for IT support by means of a portal which is configurable, adheres to best practices in self-service design, illustrates theme use etc.
- **Problem Management:** Feature and functionality to record problems, create knowledge-base from problem statements, request changes, assign to appropriate groups, escalate, and manage through to resolution and reporting.
- **Service Catalogue:** Improve customer experience, accelerate service delivery, and reduce operational costs by automating IT and other corporate service providers process.
- **Reporting and Scripting:** Reports in form of lists, charts, calendar-based views of data,
- Published reports on publicly accessible URL and scheduled distribution by email/mobile notification.
- **Managed Services and construction:** Clients are insulated from tracking and closure of defects and issues, future proof against possible effort variations for regression testing driven by variation in release scope changes
- **Custom apps development**
- **Test Automation:** Automated Test Framework in ServiceNow

Benefits from InfoBeans

- High experience in Incident, Problem, Change and Request Management
- Higher consistency across data and increased accuracy
- Rapid and customized implementation of Service Operations Process areas
- Offshore deployment to reduce total costs
- Developing dashboards and reporting on compliance
- Better understanding of Service Impact
- Lower cost of maintenance
- Lesser time-to-market with agile adaptation of user stories and rapid development

Flexible Engagement Model

One of the key differentiators of our offerings is our extensive experience in delivering enterprise solutions in Onsite-Offshore Blended Team Model. InfoBeans has worked with large organizations over the years in automotive aftermarket, publishing, healthcare, media and commercial domain.

- Full-Time Resourcing (Recommended when requirements are fluid. Reporting is done through client approved weekly timesheets)
- Fixed Price (Works best when the specs are clearly defined and not anticipated to change >5%. Changes are managed through change orders)
- Offshore (Recommended typically for a smaller team size between 5-7 members. The complete team will be working offshore)
- Onsite (Based on client requirements, the complete team is onsite)
- Dual-Shore (Recommended typically for a larger team size of 10+ members. 1-2 resources onsite, other work offshore)