

We make Storage Provisioning easy!

In today's era, workflow automation is what an organization is looking for and our team is taking a step towards automated storage provisioning allowing user to provision storage in a single step on top of the most capable service automation platform, ServiceNow.

Integrating Nimble Storage with automation represents a major convenience and improvement to the workflow of provisioning.

What is Storage Provisioning

Storage provisioning is the process or mechanism to allocate and assign server storage space within a networked computing environment to optimize the performance of storage network. The task is usually handled by Storage administrator(s) unless you have a simple to use interface to manage by self.

Why Automated Storage Provisioning

The manual and complex nature of provisioning makes it susceptible to errors, resulting in delays, "application starvation," and, underutilization of storage assets.

- The manual nature of provisioning also affects availability of the storage infrastructure, thus directly affecting availability of applications.
- Manual tasks get more complicated in a heterogeneous environment where every component has a different user interface and a different process of provisioning storage for applications.
- Volume provisioning is ideal for customers who need storage services on the top of SNOW.

Why ServiceNow

ServiceNow provides a structured process to the way services are provided and has moved industry to adopt everything-as-a-service approach. It is the latest service management as an enterprise discipline as common as ERP, CRM and HCM to manage incident/problem/SLA management, service catalog and employee service.

With our solution offering, ServiceNow allows user to provision the storage volume in a single step using some limited information like name, size, description and Volume Profile. Here Volume Profile is a template object which consists of properties such as access control, performance policies and thresholds. So now, when you want to provision a new volume, you just must enter basic details and the rest can be taken care by the template. In terms of customization, we provide settings that can be changed by user to opt for a different configuration against default.

Automation using ServiceNow's capability of providing Service Catalog where user can request for a volume and when the system administrator acknowledges this request, the respective volume is automatically provisioned for that user notifying him via email.

Why us

You take care of your business; we will take care of your storage provisioning!

We automate storage provisioning for Nimble Storage array to help you optimize performance of your SAN network. You don't need to struggle anymore or run around your SAN administrator for assigning storage capacity to servers, computers, virtual machines and another computing device in your network. We offer a simple interface with one-step process to setup access control, performance policies, storage pools, protection selection, volumes and thresholds of your server disk drive space.

We offer professional services by

- Working upon product-based outsourcing model
- Taking complete ownership of technical support, product patch releases, upgrades and go forward strategy
- Interface to model and visualize solution alongside prospective customers



- Digitally convey the solution ideas/benefits to prospect customers

Key Customer Benefits

- Automated assignments of incidents
- Decreased resolution time of incidents
- Operational agility
- Increased user satisfaction
- Minimized business impact of service disruptions and prevent future disruptions
- Automated internal processes
- Faster internal requisition process
- On-premise ServiceNow installation mode
- Audit trail for software installations and approvals
- Seamless data integration with internal system to facilitate independent auditing with no dependency on ServiceNow
- Tracking capabilities for software requests

Our Storage Expertise

- Setting up Hypervisor, creating ESXi host
- Working with Storage protocols like NFS, CIFS, FC & iSCSI
- Working with vSphere web and desktop clients
- Creating and managing virtual machines, environments like SAN, NAS and Cloud
- Product development lifecycle, vCenter server, multi vCenter support
- Automation testing using tools like Selenium, JMeter, QTP; CLI testing using PERL and Python
- VMware vSphere flex client framework and troubleshooting in VMware ecosystem
- Development of data storage operating system
- Enterprise apps like SAP, Oracle, MS SQL, MS Windows, Hyper-V, Exchange, Virtualization (VMware, vSphere)
- Integration of Storage solutions with products like SQL Server, Oracle, VMware, etc.

Our Value-add

- Certified ServiceNow system administrators
- High experience in Incident, Problem, Change and Request Management, ITIL, ITSM, JAVA, IT Service Management
- High experience in Automated Test Framework in ServiceNow
- Provide up-to-date services, support and value-added integration for ServiceNow platform
- Successful implementation of SNOW projects and SNOW apps; StartNow methodology for rapid deployment
- Rapid and customized implementation of Service Operations Process areas
- Resources with extensive ServiceNow application and platform expertise on customized deployment plans and Quick Starts
- Expert availability at your own location
- Presence across globe, round the clock services
- Higher consistency across data and increased accuracy
- Offshore and hybrid development and deployment models to reduce total costs
- Better understanding of Service Impact
- Lower cost of maintenance
- Lesser time-to-market with agile adaptation of user stories and rapid development